

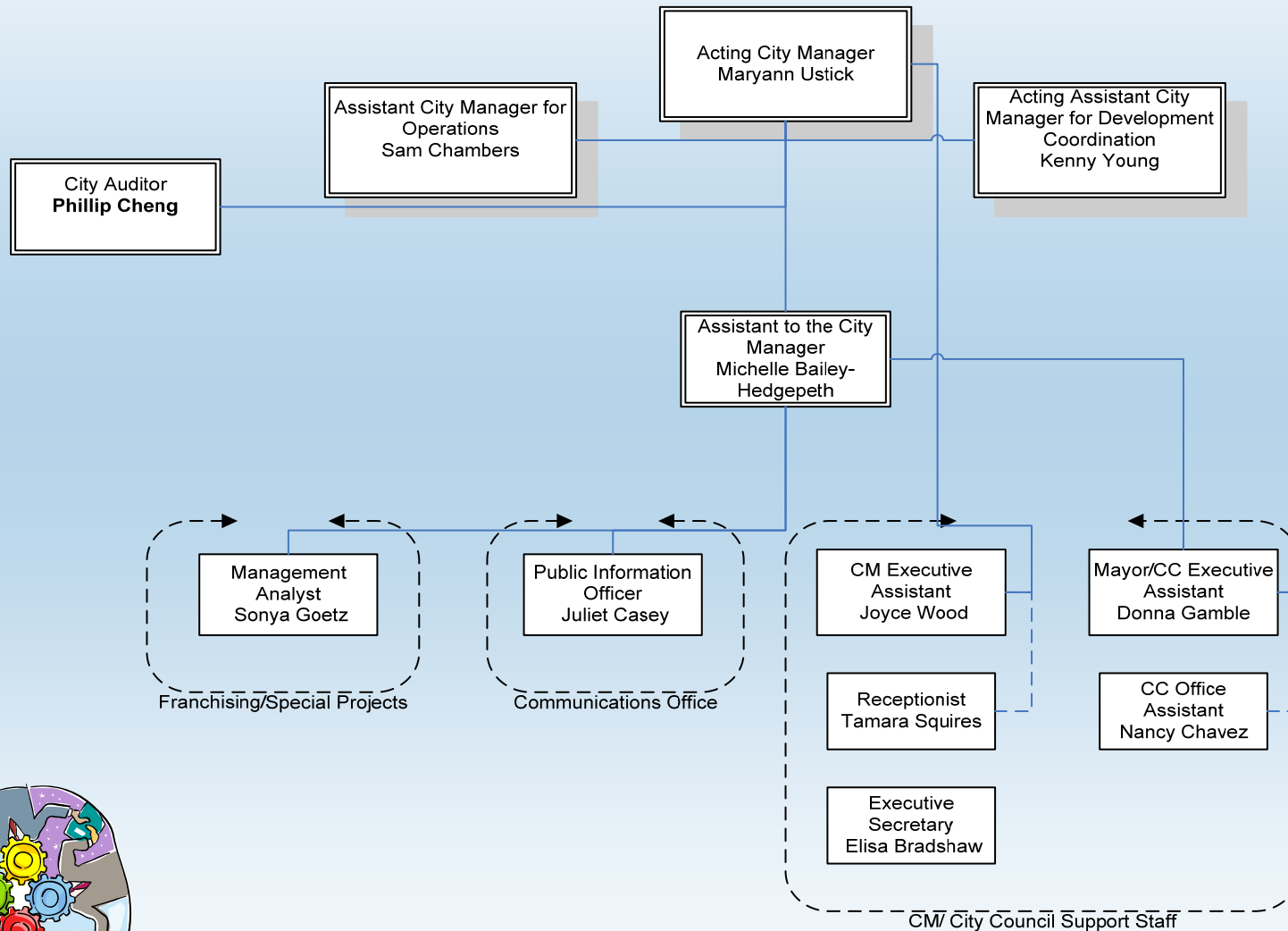
# City Manager's / City Council Office

Strategic Budget Priorities  
Process (SBPP) Group

August 19, 2010



# Staff Chart 2010



# What services does your department provide?

- Provide management and support to the City
  - Community Relations
  - Public Information
  - Franchising
  - Management Oversight
  - Internal Policies and Procedures
  - Support to Elected for data on City Policy

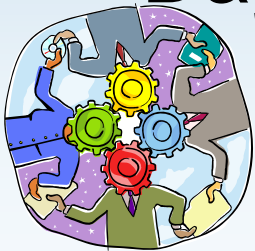


# Who do you serve?

- Both Internal and External Customers/Residents

Examples include:

- Boards and Commissions Support
- Community Groups
- City Staff Policy
- Day to day operational issues.



# Recent Budget Cuts & Impacts?

- Loss of clerical support staff
  - More intense workload
- Reductions in Supplies and Services
  - Less public outreach spending on events and meetings
  - Changed method of advertising public meetings



# Service Delivery Challenges

- Small staff: Other offices in the region are larger. It is hard to manage provide the same level of service with fewer people.
- Combining of management has shifted tasks and responsibilities back to CM office.



# Discussion with Group

Questions?

